Testimonials | Privacy Notice

Hive Property (we, us, our) is committed to protecting your privacy in accordance with the Privacy Act 1988 (**Privacy Act**) including the 13 Australian Privacy Principles (**APPs**) contained in the Privacy Act.

Who does this Privacy Notice apply to?

This Privacy Notice applies to all individuals whose personal information we collect in the course of providing reviews and testimonials of our services. This includes:

- people who submit reviews and testimonials directly to us; and
- people who submit reviews and testimonials through RateMyAgent.

What personal information do we collect?

We collect the following personal information about you, if you choose to provide it to us:

- first name
- locations (suburb only)
- your opinion on the performance of your agent and Hive generally

Why do we collect your personal information?

We collect your personal information for the purpose of marketing of our business. The submission of a review is voluntary.

We may collect personal information about you from RateMyAgent for the purposes of publishing your testimonial on Hive's testimonial webpage. We will only publish your first name, suburb as well as your testimonial.

What do we use your personal information for?

We collect and use your personal information (which may include sensitive information) to enable us to share your success stories and promote our services.

Who do we disclose your personal information to?

We may need to disclose your personal information to others, such as to RateMyAgent. We will protect your personal information by taking all reasonable steps to ensure that any disclosure is done in accordance with the Privacy Act.

Your personal information may be shared with contractors. Where contractors are engaged, they are bound by obligations of security and confidentiality, and contractual measures are in place to ensure they comply with those obligations.

Overseas disclosure

Publication of material online is considered overseas disclosure as the material can be accessed worldwide. If you submit a review for HIVE, this may be published online with only a first name and area disclosed. Our Privacy Policy contains further details on overseas disclosure, including where practicable the location of any overseas disclosure.

Our privacy policy

Our Privacy Policy sets out how we collect, hold, use and disclose your personal information in more detail, including:

- how you can make a privacy complaint or raise a privacy concern with us;
- how we use and disclose your personal information;
- information about how you can access the information we hold about you, and how to seek to correct it;
- what we do if a suspected data breach has occurred; and
- information about any overseas disclosure of your information.

Contact us

You can contact us here:

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Deakin ACT 2600
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