

Open Homes | Privacy Notice

Hive Property (we, us, our) is committed to protecting your privacy in accordance with the Privacy Act 1988 (**Privacy Act**) including the 13 Australian Privacy Principles (**APPs**) contained in the Privacy Act.

Who does this Privacy Notice apply to?

This Privacy Notice applies to all individuals whose personal information we collect in the course of providing open homes. This includes people who enter an open home.

What personal information do we collect?

We collect the following personal information about you, if you choose to provide it to us:

- name
- phone number
- email address

Why do we collect your personal information?

We collect your personal information to provide real estate services to you, such as following you up to determine your interest in the property. If you do not share your personal information with us, our ability to assist you may be limited.

We may collect personal information about you from a third party such as a friend or family if they are attending the open home on your behalf.

What do we use your personal information for?

We collect and use your personal information (which may include sensitive information) to enable us to provide you with:

- Contact you to answer general enquiries and to provide accurate and tailored advice on the relevant home.
- Maintain communication with you during the selling, buying or renting process.
- Find the appropriate property to match your needs

Who do we disclose your personal information to?

Your personal information may be shared with contractors. Where contractors are engaged, they are bound by obligations of security and confidentiality, and contractual measures are in place to ensure they comply with those obligations.

Overseas disclosure

We may disclose your personal information overseas. Our [Privacy Policy](#) contains further details on overseas disclosure, including where practicable the location of any overseas disclosure.

Our privacy policy

Our [Privacy Policy](#) sets out how we collect, hold, use and disclose your personal information in more detail, including:

- how you can make a privacy complaint or raise a privacy concern with us;
- how we use and disclose your personal information;
- information about how you can access the information we hold about you, and how to seek to correct it;
- what we do if a suspected data breach has occurred; and
- information about any overseas disclosure of your information.

Contact us

You can contact us here:

Post: Level 1, 4 Champion St
Deakin ACT 2600

Email: hello@hiveproperty.co

Phone: (02) 6182 1802