

# Privacy Policy



Your privacy is important to us. It is Hive's policy to respect your privacy regarding any information we may collect from you via telephone, email, conversations between you and our representatives, open homes and our website, <https://hiveproperty.co>, and other sites we operate on.

We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we're collecting it and how it will be used.

Your personal information may be used for the following purposes:

- To provide products, services and communications to you.
- To answer enquiries and provide information or advice about existing and new products or services.
- To conduct business processing function including providing personal information to our related bodies corporate, contractors, service providers or other third parties.
- For the administrative, marketing (including direct marketing), planning and product service.
- To update our records and keep your contact details up to date.
- To process and respond to any complaint made by you.
- To comply with any law, rule, regulation, lawful and binding determination, decision or direction of a regulator, or in co-operation with any governmental authority of a country.

We only retain collected information for as long as necessary to provide you with your requested service. What data we store, we will protect within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification. We don't share any personally identifying information publicly or with third parties, except when required to by law.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites and cannot accept responsibility or liability for their respective privacy policies. You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services. Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us.